

Hardness Results

For most analysis, results are from samples taken at random in the water quality zone of your area. In some cases, results are from samples taken from water treatment supply points feeding the zone.

Standard	No standard applies
UK/EU Limit	

Hardness Clark

Value	6.97
Standard	No standard applies
UK/EU Limit	Degrees Clark

Hardness German

Value	5.57
Standard	No standard applies
UK/EU Limit	German Degrees

Hardness French

Value	9.95
Standard	No standard applies
UK/EU Limit	French Degrees

Data is for period 01-October-2019 to 30-September-2020

Water Quality Summary Report

For most analysis, results are from samples taken at random in the water quality zone of your area. In some cases, results are from samples taken from water treatment supply points feeding the zone.

1,2-Dichloroethane

Average	<0.25
Maximum	<0.30
Minimum	<0.09

Data is for period 01-October-2019 to 30-September-2020

Water Quality Summary Report

For most analysis, results are from samples taken at random in the water quality zone of your area. In some cases, results are from samples taken from water treatment supply points feeding the zone.

UK/EU Limit	3
Units	µg/l
Number of Results	44
Samples above PCV Limit	0

Aldrin

Average	<0.003
Maximum	<0.003
Minimum	<0.001
UK/EU Limit	0.03
Units	µg/l
Number of Results	36
Samples above PCV Limit	0

Aluminium

Average	<17
Maximum	50
Minimum	<8
UK/EU Limit	200
Units	µg/l
Number of Results	45
Samples above PCV Limit	0

Ammonium

Average	<0.050
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Data is for period 01-October-2019 to 30-September-2020

Water Quality Summary Report

For most analysis, results are from samples taken at random in the water quality zone of your area. In some cases, results are from samples taken from water treatment supply points feeding the zone.

Maximum	<0.064
Minimum	<0.015
UK/EU Limit	0.5
Units	mg/l
Number of Results	45
Samples above PCV Limit	0

Antimony

Average	0.28
Maximum	0.61
Minimum	0.06
UK/EU Limit	5
Units	µg/l
Number of Results	6
Samples above PCV Limit	0

Arsenic

Average	<0.11
Maximum	0.14
Minimum	<0.09
UK/EU Limit	10
Units	µg/l
Number of Results	6
Samples above PCV Limit	0

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Water Quality Summary Report

For most analysis, results are from samples taken at random in the water quality zone of your area. In some cases, results are from samples taken from water treatment supply points feeding the zone.

Benzene

Average	<0.10
Maximum	<0.12
Minimum	<0.04
UK/EU Limit	1
Units	µg/l
Number of Results	44
Samples above PCV Limit	0

Benzo-3,4-Pyrene

Average	<0.001
Maximum	<0.001
Minimum	<0.001
UK/EU Limit	0.01
Units	µg/l
Number of Results	6
Samples above PCV Limit	0

Boron

Average	<0.028
Maximum	0.037
Minimum	<0.012
UK/EU Limit	1
Units	mg/l

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Water Quality Summary Report

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Number of Results	44
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Samples above PCV Limit	0
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Bromate

Average	1.06
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Maximum	1.55
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Minimum	0.65
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UK/EU Limit	10
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Units	µg/l
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Number of Results	6
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Samples above PCV Limit	0
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Cadmium

Average	0.27
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Maximum	0.53
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Minimum	0.09
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UK/EU Limit	5
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Units	µg/l
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Number of Results	6
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Samples above PCV Limit	0
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Chloride

Average	20.82
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Maximum	53.40
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Minimum	9.40
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Data is for period 01-October-2019 to 30-September-2020

Water Quality Summary Report

For most analysis, results are from samples taken at random in the water quality zone of your area. In some cases, results are from samples taken from water treatment supply points feeding the zone.

UK/EU Limit	250
Units	mg/l
Number of Results	44
Samples above PCV Limit	0

Chromium

Average	<0.3
Maximum	<0.3
Minimum	<0.2
UK/EU Limit	50
Units	µg/l
Number of Results	6
Samples above PCV Limit	0

Clostridium perfringens

Average	0
Maximum	0
Minimum	0
UK/EU Limit	0
Units	No. / 100ml
Number of Results	45
Samples above PCV Limit	0

Coliform Bacteria

Average	0
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Water Quality Summary Report

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Maximum	0
Minimum	0
UK/EU Limit	0
Units	No. / 100ml
Number of Results	134
Samples above PCV Limit	0

Colony Count After 72 Hours at 22°C

Average	0
Maximum	4
Minimum	0
UK/EU Limit	No abnormal change
Units	No. / 100ml
Number of Results	45
Samples above PCV Limit	0

Colour

Average	<1.50
Maximum	2.20
Minimum	<0.70
UK/EU Limit	20
Units	mg/l Pt/Co
Number of Results	45
Samples above PCV Limit	0

Data is for period 01-October-2019 to 30-September-2020

Water Quality Summary Report

For most analysis, results are from samples taken at random in the water quality zone of your area. In some cases, results are from samples taken from water treatment supply points feeding the zone.

Conductivity

Average	358
Maximum	593
Minimum	135
UK/EU Limit	2500
Units	µS/cm at 20°C
Number of Results	45
Samples above PCV Limit	0

Copper

Average	0.0085
Maximum	0.0164
Minimum	0.0041
UK/EU Limit	2
Units	mg/l
Number of Results	3
Samples above PCV Limit	0

Cyanide

Average	<3
Maximum	<4
Minimum	<2
UK/EU Limit	50
Units	µg/l

Data is for period 01-October-2019 to 30-September-2020

Water Quality Summary Report

For most analysis, results are from samples taken at random in the water quality zone of your area. In some cases, results are from samples taken from water treatment supply points feeding the zone.

Number of Results	44
Samples above PCV Limit	0

Dieldrin

Average	<0.007
Maximum	<0.008
Minimum	<0.003
UK/EU Limit	0.03
Units	µg/l
Number of Results	36
Samples above PCV Limit	0

E. coli

Average	0
Maximum	0
Minimum	0
UK/EU Limit	0
Units	No. / 100ml
Number of Results	134
Samples above PCV Limit	0

Enterococci

Average	0
Maximum	0
Minimum	0

Data is for period 01-October-2019 to 30-September-2020

Water Quality Summary Report

For most analysis, results are from samples taken at random in the water quality zone of your area. In some cases, results are from samples taken from water treatment supply points feeding the zone.

UK/EU Limit	0
Units	No. / 100ml
Number of Results	6
Samples above PCV Limit	0

Fluoride

Average	0.30
Maximum	0.44
Minimum	0.05
UK/EU Limit	1.5
Units	mg/l
Number of Results	6
Samples above PCV Limit	0

Free Chlorine

Average	0.36
Maximum	0.59
Minimum	0.02
UK/EU Limit	No abnormal change
Units	mg/l
Number of Results	134
Samples above PCV Limit	0

Heptachlor

Average	<0.003
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Water Quality Summary Report

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Maximum	<0.003
Minimum	<0.001
UK/EU Limit	0.03
Units	µg/l
Number of Results	36
Samples above PCV Limit	0

Heptachlor epoxide

Average	0.000
Maximum	0.000
Minimum	0.000
UK/EU Limit	0.03
Units	µg/l
Number of Results	36
Samples above PCV Limit	0

Iron

Average	<19
Maximum	105
Minimum	<8
UK/EU Limit	200
Units	µg/l
Number of Results	45
Samples above PCV Limit	0

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Water Quality Summary Report

For most analysis, results are from samples taken at random in the water quality zone of your area. In some cases, results are from samples taken from water treatment supply points feeding the zone.

Lead

Average	<0.8
Maximum	1.8
Minimum	<0.2
UK/EU Limit	10
Units	µg/l
Number of Results	3
Samples above PCV Limit	0

Manganese

Average	<2.6
Maximum	16.5
Minimum	<0.7
UK/EU Limit	50
Units	µg/l
Number of Results	45
Samples above PCV Limit	0

Mercury

Average	<0.014
Maximum	0.034
Minimum	<0.005
UK/EU Limit	1
Units	µg/l

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Water Quality Summary Report

For most analysis, results are from samples taken at random in the water quality zone of your area. In some cases, results are from samples taken from water treatment supply points feeding the zone.

Number of Results	44
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Samples above PCV Limit	0
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Nickel

Average	2.3
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Maximum	3.2
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Minimum	1.3
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UK/EU Limit	20
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Units	µg/l
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Number of Results	3
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Samples above PCV Limit	0
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Nitrate

Average	9.45
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Maximum	13.66
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Minimum	2.30
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UK/EU Limit	50
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Units	mg/l
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Number of Results	6
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Samples above PCV Limit	0
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Nitrite

Average	<0.005
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Maximum	<0.005
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Minimum	<0.003
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Data is for period 01-October-2019 to 30-September-2020

Water Quality Summary Report

For most analysis, results are from samples taken at random in the water quality zone of your area. In some cases, results are from samples taken from water treatment supply points feeding the zone.

UK/EU Limit	0.5
Units	mg/l
Number of Results	6
Samples above PCV Limit	0

Nitrite - Nitrate Calculated

Average	0.19
Maximum	0.27
Minimum	0.05
UK/EU Limit	<1
Units	-
Number of Results	6
Samples above PCV Limit	0

Odour

Average	0
Maximum	0
Minimum	0
UK/EU Limit	Acceptable to Customer and no abnormal change
Units	Dilution Number
Number of Results	45
Samples above PCV Limit	0

PAH

Average	0.00
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Water Quality Summary Report

For most analysis, results are from samples taken at random in the water quality zone of your area. In some cases, results are from samples taken from water treatment supply points feeding the zone.

Maximum	0.00
Minimum	0.00
UK/EU Limit	0.1
Units	µg/l
Number of Results	6
Samples above PCV Limit	0

Pesticides Other

Average	<0.008
Maximum	0.027
Minimum	<0.001
UK/EU Limit	0.1
Units	µg/l
Number of Results	2026
Samples above PCV Limit	0

pH

Average	7.57
Maximum	8.20
Minimum	7.28
UK/EU Limit	Min 6.5, Max 9.5
Units	pH value
Number of Results	45
Samples above PCV Limit	0

Data is for period 01-October-2019 to 30-September-2020

Water Quality Summary Report

For most analysis, results are from samples taken at random in the water quality zone of your area. In some cases, results are from samples taken from water treatment supply points feeding the zone.

Selenium

Average	<0.80
Maximum	1.83
Minimum	<0.04
UK/EU Limit	10
Units	µg/l
Number of Results	6
Samples above PCV Limit	0

Sodium

Average	32.4
Maximum	52.3
Minimum	8.2
UK/EU Limit	200
Units	mg/l
Number of Results	6
Samples above PCV Limit	0

Sulphate

Average	52
Maximum	95
Minimum	28
UK/EU Limit	250
Units	mg/l

Data is for period 01-October-2019 to 30-September-2020

Water Quality Summary Report

For most analysis, results are from samples taken at random in the water quality zone of your area. In some cases, results are from samples taken from water treatment supply points feeding the zone.

Number of Results	44
Samples above PCV Limit	0

Taste

Average	0
Maximum	0
Minimum	0
UK/EU Limit	Acceptable to Customer and no abnormal change
Units	Dilution Number
Number of Results	45
Samples above PCV Limit	0

Tetrachloroethene and Trichloroethene

Average	0.00
Maximum	0.00
Minimum	0.00
UK/EU Limit	10
Units	µg/l
Number of Results	7
Samples above PCV Limit	0

Tetrachloromethane

Average	<0.15
Maximum	<0.19
Minimum	<0.06

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Water Quality Summary Report

For most analysis, results are from samples taken at random in the water quality zone of your area. In some cases, results are from samples taken from water treatment supply points feeding the zone.

UK/EU Limit	3
Units	µg/l
Number of Results	7
Samples above PCV Limit	0

Total Organic Carbon

Average	<1.0
Maximum	1.5
Minimum	<0.4
UK/EU Limit	No abnormal change
Units	mg/l
Number of Results	44
Samples above PCV Limit	0

Total Pesticides

Average	0.006
Maximum	0.064
Minimum	0.000
UK/EU Limit	0.5
Units	µg/l
Number of Results	36
Samples above PCV Limit	0

Total Trihalomethanes

Average	45.35
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Data is for period 01-October-2019 to 30-September-2020

Water Quality Summary Report

For most analysis, results are from samples taken at random in the water quality zone of your area. In some cases, results are from samples taken from water treatment supply points feeding the zone.

Maximum	70.21
Minimum	0.00
UK/EU Limit	100
Units	µg/l
Number of Results	7
Samples above PCV Limit	0

Turbidity

Average	<0.17
Maximum	0.34
Minimum	<0.06
UK/EU Limit	4
Units	NTU
Number of Results	45
Samples above PCV Limit	0

Key for units

mg/l

is equivalent to one part per million

µg/l

is equivalent to one part per billion

Dilution number

is a standard method for detecting taste and odour

mg/l Pt/Co

is a reference scale for assessing the clarity of the water

$\mu\text{S}/\text{cm}$

measures the natural mineral composition

Hardness Level

the three measures shown are the most common used by washing machine manufactures

Less than

means that this is the lowest value that the high quality equipment can measure

For more help or advice call us on 0800 783 4444 - this line is open 24 hours a day, seven days a week.

Phone

Contact Us

Languages